RETURNS REQUEST

1111 EC Services Ltd
54 Broadway
Peterborough
Cambridgeshire, UK

PE1 1SB
Tel: +44 (0) 1733 555 555
www.buyv2cigs.co.uk

WHEN RETURNING KITS PLEASE RETURN THE WHOLE KIT INCLUDING CHARGERS AND CARTRIDGES.

Order Number	
Name:	
Address:	
City:	
Postcode:	
Country:	
Please list items being returned:	
Please state reason for return:	
Date of returns request:	

Please notify us within 14 days from receipt of your purchases that you wish to return your goods. This form must be completed in full and returned back to the above address with the purchases otherwise we are unable to process your returns request.

I have read and understand the Returns Policy on your website at:
www.buyv2cigs.co.uk/shipping-and-returns/

Signed:.....

You will need to pay any postage or shipping costs and to ensure that we receive goods we recommend that you return them using tracked delivery. Should the product be found faulty we will refund your postage up to the value of £4.99. Should we establish that you are not entitled to a refund or a replacement we will return the items to you at your expense.